ANNY GABRIELLY GONÇALVES DE OLIVEIRA

Systems Analyst & Full-Stack Developer | ServiceNow, Power Automate, React, Java/Spring

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CAREER OBJECTIVE

To work as a Software Developer / Systems Analyst, applying and expanding my knowledge of Java, JavaScript, React, ServiceNow and process automation while contributing innovative solutions in dynamic, collaborative environments.

PROFESSIONAL SUMMARY

Full-Stack Developer and Systems Analyst in the eighth semester of a Software Engineering degree at UniEVANGÉLICA. I build interfaces and automation that address real problems, combining front-end development (React, Tailwind), back-end development (Java, Spring Boot, PostgreSQL) and process automation (ServiceNow, Power Automate). At NTT DATA Europe & Latam, I work on integrations and automation to reduce manual work and improve operational efficiency. I also deliver freelance institutional websites for healthcare, legal and aesthetics businesses and develop independent projects such as Help, my final-year project.

SKILLS

Languages & frameworks: Java, JavaScript, HTML5, CSS3, React, Spring Boot, Tailwind CSS.

Automation & platforms: ServiceNow, Power Automate, Git/GitHub, Vite, Maven, PostgreSQL, Postman, Azure, Vercel.

Methods & interpersonal skills: Process automation, Scrum, initiative, leadership, teamwork, analytical thinking and creativity.

Certification: Scrum Fundamentals Certified (SFC). Languages: Native Portuguese; intermediate English.

PROFESSIONAL EXPERIENCE

Full-Stack Developer | Self-employed | July 2026 - Present

- Deliver full-stack solutions for small businesses, from briefing to publication, including institutional websites for healthcare, legal, aesthetics and administrative services, using HTML, CSS, JavaScript, React and Tailwind.
- Created a reusable skill to standardize the development process from briefing to delivery, supporting faster work while maintaining consistent quality across projects.

Systems Analyst | NTT DATA Europe & Latam | February 2026 - Present

- Develop applications, integrations and automation with ServiceNow, Power Automate, HTML and JavaScript, supporting an average volume of 60 tickets per month.
- Build event-driven flows, subflows and actions for validation, integrations and other automation needs, focusing on process optimization and continuous improvement.
- Developed a data-checking automation with an AI agent integrated into Power Automate to extract data from photographs and organize it in a spreadsheet for human validation, removing intermediate manual entry and checking tasks previously performed by three people.
- Maintain and improve automation already in production, resolving day-to-day operational issues and continuously improving workflows.

Administrative Assistant | Instituto Auxiliadora | January 2025 - January 2026 | Silvânia, GO

- Improved internal workflows through document organization and digitization; created management reports and spreadsheets with standardized data presentation; performed preventive hardware and software maintenance to reduce support incidents.

Digital Print Operator | Papelutti | May 2024 - December 2024 | Silvânia, GO

- Checked technical specifications to reduce production errors and improve material use; applied graphic design principles to final layout adjustments and product presentation.

Administrative Intern | TRE-GO | May 2022 - December 2022 | Silvânia, GO

- Supported administrative activities and office routines, developing a foundation in process management.

EDUCATION

Bachelor’s degree in Software Engineering | Universidade Evangélica de Goiás (UniEVANGÉLICA)
January 2023 - December 2026 (expected graduation); currently in the eighth semester.

Additional courses: HTML5 and CSS3 (Curso em Vídeo); Artificial Intelligence for Small Businesses (Sebrae); Object-Oriented Programming and Programming Logic Fundamentals (Fundação Bradesco).

CERTIFICATIONS & ADDITIONAL TRAINING

NTT DATA: Java and AI for Beginners Bootcamp, 48 hours | August 2025.

CI&T / DIO: Introduction to the Backend Bootcamp with Java & AWS | December 2025.

Santander / DIO: Introduction to Cybersecurity | October 2025.

Java learning path (DIO, 2025): Java language fundamentals; control structures; object-oriented programming and data structures; inheritance and polymorphism; interfaces and lambdas; collections; debugging and exception handling; dependency management with Maven and Gradle; file and directory I/O; building a financial transaction application using object-oriented programming.

DevOps & Cloud learning path (DIO, 2025): DevOps fundamentals; introduction to CI/CD; DevOps and software development processes; cloud computing fundamentals; Azure application platform fundamentals; web applications with Azure App Service.

Git, Generative AI & Cybersecurity learning path (DIO/Santander, 2025): Version control with Git and GitHub; contributing to an open-source GitHub project; introduction to prompt engineering and GitHub Copilot with Java; configuring and using GitHub Copilot; cybersecurity principles; application development principles.

PROJECTS & CASE STUDIES

Help | Software Engineering final-year project

Academic full-stack solution at UniEVANGÉLICA: a secure, auditable ecosystem connecting service providers, customers and recruiters in the informal market. Stack: Java 21, Spring Boot, PostgreSQL, React.js and Postman.

Institutional websites | Freelance

Delivered institutional websites for small businesses in healthcare, legal, aesthetics and administrative services, focusing on performance, responsiveness and conversion. Stack: HTML/CSS/JavaScript, React and Tailwind. Full portfolio: portfoliosolucoesanny.vercel.app.

Professional portfolio | Personal project

Professional portfolio with light mode, Portuguese/English switching, scroll animations and CV download. Stack: HTML5, CSS3, JavaScript and Tailwind. Website: portfolioanny.vercel.app.

Grocery List | Personal project

Tool for creating shareable shopping lists and calculating totals per product and supermarket. Stack: HTML, CSS and JavaScript.

LEADERSHIP & INTERESTS

RoboCode | University event | 2025: Fourth place in a team competition developing Java robots for battles in a controlled environment with technical criteria.

Campus Party | Goiânia, GO | 2025: Participated in a major technology event, attending talks on AI, entrepreneurship and technology trends.